

# **2008 San Juan County Needs Assessment Summary**

## **Purpose**

The purpose of the countywide community needs assessment is to help identify and prioritize areas of greatest need in San Juan County. The City of Farmington CDBG provided a portion of the funding for the assessment and sat on the Affordable Housing Alliance Assessment Committee.

## **How Data Was Obtained**

This community needs assessment utilized two surveys. A Respondent Survey was completed by a random, representative sample of 402 residents throughout San Juan County. A Key Informant Survey was completed by 30 members of the community who are knowledgeable about the needs of San Juan County residents, and who represent a variety of sectors, including health and human services, government, or business aspects.

## **Top Five Priorities**

- 1.** DWI, alcohol and substance abuse problems are the highest priority community concerns. These issues are discussed in *Section 1: DWI, Alcohol & Other Substance Abuse*.
- 2.** Mental health issues of anxiety and stress, health care services, and financial strain, are the most pressing personal household problems. These are covered in *Section 2: Health & Wellness*.
- 3.** Affordable housing is an increasing need, and is the highest rated community service need in San Juan County, according to key informants. Energy efficiency is the highest housing upgrade need identified by residents. See *Section 3: Economics & Housing*.
- 4.** Crime, safety, and family violence are prominent concerns among San Juan County residents. See *Section 4: Crime & Safety*.
- 5.** Better access to and awareness of existing services for everyone and particularly for high-need or less-mobile populations are consistently identified needs. These are delineated in *Section 5: Transportation, Access to Services & Recreation*.

## **Finding and Affording Housing**

To understand some of the challenges facing San Juan County residents looking for housing, respondents were asked whether they had experienced specific difficulties finding housing in the past 5 years.

Findings are as follows:

- 31% had trouble finding a place to live they could afford
- 27.8% had trouble finding a place to live because of limited availability
- 17% had experienced barriers because of race, gender, family status, or other prejudices

In addition, a large majority (88.9%) of the respondents support the active involvement of city and county governments in the development of affordable housing.

## Respondent Survey

The Respondent Survey included questions that related to Community Concerns and Household Concerns, which relate to the CDBG Consolidated Plan. The following tables rank the survey responses based upon the percent of respondents that consider an issue to be a major or moderate problem in the community. Drunk driving, alcoholism, and drug abuse are the top three community concerns. Anxiety or stress, paying for medical insurance, and being able to pay for health care and prescriptions are the top three household concerns.

<b>Community Concerns</b>						
<b>ITEM/PROBLEM</b>	<b>Major + Moderate</b>	<b>Major Problem</b>	<b>Moderate Problem</b>	<b>Minor Problem</b>	<b>Not a Problem</b>	<b>Don't Know</b>
1. Drunk driving	95.3%	76.8%	18.5%	2.5%	1.5%	0.8%
2. Alcoholism or excessive drinking	94.0%	77.9%	16.0%	3.8%	1.5%	0.8%
3. Drug abuse	92.8%	76.8%	16.0%	4.3%	1.3%	1.8%
4. Vandalism, theft, or burglary	83.5%	52.3%	31.3%	11.0%	3.5%	2.0%
5. Gang-related activity	83.0%	54.8%	28.3%	7.5%	3.3%	6.3%
6. Affordable housing	78.7%	53.4%	25.3%	11.0%	6.5%	3.8%
7. Family violence or abuse	78.0%	46.0%	32.0%	9.8%	3.8%	8.5%
8. Young people not learning or respecting family traditions	77.4%	51.1%	26.3%	9.5%	4.8%	8.3%
9. Availability, accessibility, or affordability of medical care	73.5%	48.3%	25.3%	12.3%	9.3%	5.0%
10. Teenage pregnancy	72.9%	45.6%	27.3%	8.8%	3.0%	15.3%
11. Assault, rape, or violent crime	71.3%	35.5%	35.8%	15.3%	5.0%	8.5%
12. Racial or ethnic tension or distrust	69.0%	38.5%	30.5%	17.5%	9.0%	4.5%
13. Available housing	68.7%	40.6%	28.1%	16.5%	7.8%	7.0%
14. Environmental concerns (air pollution, water pollution, cutting forests, destroying the land)	68.3%	39.7%	28.6%	15.8%	13.1%	2.8%
15. Availability, accessibility, or affordability of dental care	64.9%	39.8%	25.1%	14.5%	9.0%	11.5%
16. Inadequate public transportation	62.8%	32.0%	30.8%	16.0%	14.0%	7.3%
17. Illiteracy (people not being able to read)	62.2%	28.8%	33.3%	16.5%	10.5%	10.8%
18. Unemployment or under employment	60.9%	34.6%	26.3%	18.5%	13.5%	7.0%
19. Quality of public education	60.0%	31.5%	28.5%	16.3%	16.0%	7.8%
20. Overcrowded housing	56.3%	32.0%	24.3%	13.0%	10.5%	20.3%
21. Emergency food and shelter	55.8%	29.8%	26.0%	18.3%	8.3%	17.8%
22. Shortage of recreational facilities or programs	52.8%	31.7%	21.1%	23.1%	18.3%	5.8%
23. Availability, accessibility, or affordability of legal services	52.3%	29.1%	23.1%	16.3%	11.8%	19.6%
24. Shortage of child day care	50.6%	26.6%	24.1%	15.8%	10.5%	23.1%
25. After-school programs	48.5%	24.8%	23.8%	19.3%	12.3%	20.0%
26. Services and access for the disabled	48.2%	23.1%	25.1%	18.8%	10.8%	22.1%
27. Mental illness or mental problems	46.9%	19.0%	27.8%	21.6%	9.0%	22.6%
28. Teenage suicide	46.5%	19.8%	26.8%	23.0%	9.3%	21.3%
29. Adequate senior services	44.8%	19.4%	25.4%	18.4%	16.1%	20.7%
30. Availability of health care during pregnancy	38.6%	16.8%	21.8%	18.3%	16.0%	27.1%
Source: 2008 SJC Needs Assessment						

<b>Household Concerns</b>						
<b>ITEM/PROBLEM</b>	<b>Major + Moderate</b>	<b>Major Problem</b>	<b>Moderate Problem</b>	<b>Minor Problem</b>	<b>Not a Problem</b>	<b>Don't Know</b>
1. Anxiety or stress	44.4%	20.7%	23.7%	22.2%	31.3%	2.0%
2. Paying for or getting medical insurance	41.5%	25.8%	15.7%	10.9%	45.6%	2.0%
3. Enough money to pay the doctor or buy prescription medicines	39.2%	23.5%	15.7%	11.6%	47.1%	2.0%
4. Being able to afford legal help	37.0%	23.5%	13.4%	10.1%	42.3%	10.6%
5. Availability, accessibility or affordability of dental care	36.6%	22.0%	14.6%	11.1%	48.7%	3.5%
6. Enough money to buy needed clothing and shoes	35.6%	17.7%	17.9%	14.1%	49.7%	0.5%
7. Enough money to pay the utility bills	35.4%	18.2%	17.2%	15.7%	48.4%	0.5%
8. Depression	35.1%	15.2%	19.9%	19.4%	43.2%	2.3%
9. Enough money for food	33.4%	18.7%	14.7%	14.2%	51.9%	0.5%
10. Affording recreational activities	33.3%	14.0%	19.3%	16.3%	46.8%	3.6%
11. Feeling safe and secure walking on the streets	32.4%	12.7%	19.7%	21.5%	44.1%	2.0%
12. Housing that needs major repairs	32.2%	15.7%	16.5%	18.5%	48.9%	0.5%
13. Enough money to pay for housing	31.9%	16.7%	15.2%	14.4%	52.9%	0.8%
14. Finding work	29.5%	14.6%	14.9%	11.9%	57.3%	1.3%
15. Your child's safety at school	24.2%	8.1%	16.2%	8.8%	57.8%	9.1%
16. Feeling safe and secure at home	23.2%	8.1%	15.2%	13.1%	62.1%	1.5%
17. Home health care for someone with a disability or serious illness, or for an elderly person	22.0%	13.6%	8.3%	8.8%	55.8%	13.4%
18. Room in your house for all the people who live there	21.0%	10.4%	10.6%	11.4%	67.4%	0.3%
19. Finding or affording child day care	20.5%	9.8%	10.6%	9.6%	60.6%	9.3%
20. Children or teenager's behavior or emotional problems	20.5%	9.1%	11.4%	14.4%	59.8%	5.3%
21. Getting adequate help for your child at school	20.4%	5.9%	14.5%	12.2%	58.8%	8.7%
22. Special transportation or availability of access for a disabled person	19.9%	11.6%	8.3%	9.3%	56.6%	14.1%
23. Alcohol and/or drug problem	19.7%	11.1%	8.6%	8.3%	69.9%	2.0%
24. Adult day care for someone with a disability or serious illness, or for an elderly person	19.7%	9.8%	9.8%	7.6%	57.3%	15.4%
25. Getting electrical hook-ups to your house / trailer	19.2%	9.1%	10.1%	7.1%	70.5%	3.3%
26. Reading well enough to get along	18.7%	6.8%	11.9%	9.6%	69.9%	1.8%
27. Finding after-school child care	17.7%	7.3%	10.4%	8.6%	63.9%	9.8%
28. Physical conflict in the household	16.7%	6.8%	9.9%	8.6%	72.4%	2.3%
29. Getting parenting training	15.7%	4.8%	10.9%	7.8%	64.1%	12.4%
30. Getting pre-natal care	13.4%	3.5%	9.9%	6.1%	65.3%	15.2%
Source: 2008 SJC Needs Assessment						

### Key Informant Survey Results

The key Informant survey collected information from representatives of the community deemed knowledgeable about the needs of residents in the county.

The highest-ranking need identified by the Key Informants is availability of affordable rental housing, 93.3% ranked this as a high or moderate need. The needs identified by more than 50% of the Key Informants as high or moderate are shaded in the following table.

## Key Informant Survey Results

SERVICE NEED	High + Moderate	High Need	Moderate Need	Slight Need	No Need	Need Met	Don't Know
<b>Housing</b>							
Availability of affordable rental housing	93.3%	66.7%	26.7%	3.3%	0.0%	0.0%	3.3%
Housing assistance (short term)	90.0%	56.7%	33.3%	6.7%	0.0%	0.0%	3.3%
Housing assistance (long term)	90.0%	56.7%	33.3%	3.3%	0.0%	0.0%	6.7%
Availability of affordable homes for ownership	73.3%	50.0%	23.3%	10.0%	6.7%	0.0%	10.0%
Housing rehabilitation or repair	53.3%	20.0%	33.3%	16.7%	3.3%	6.7%	16.7%
<b>Basic Material Needs</b>							
Short-term shelter	70.0%	23.3%	46.7%	20.0%	0.0%	3.3%	3.3%
Financial assistance	66.7%	20.0%	46.7%	16.7%	0.0%	3.3%	10.0%
Food	46.7%	20.0%	26.7%	36.7%	0.0%	3.3%	10.0%
Utility bill assistance	43.3%	20.0%	23.3%	30.0%	3.3%	10.0%	10.0%
Clothing or furniture	33.3%	3.3%	30.0%	46.7%	3.3%	3.3%	10.0%
<b>Physical Health</b>							
Infant health care	60.0%	23.3%	36.7%	16.7%	0.0%	3.3%	16.7%
Nutrition counseling	56.7%	33.3%	23.3%	26.7%	0.0%	3.3%	13.3%
Environmental quality (air, water, land)	56.7%	33.3%	23.3%	23.3%	6.7%	0.0%	13.3%
Dental care	56.7%	33.3%	23.3%	16.7%	3.3%	10.0%	10.0%
Outpatient medical care	53.3%	20.0%	33.3%	23.3%	0.0%	6.7%	13.3%
Caregiver relief ( for companions of disabled or terminally ill)	53.3%	13.3%	40.0%	20.0%	0.0%	0.0%	23.3%
Pre-natal care	50.0%	33.3%	16.7%	23.3%	0.0%	6.7%	16.7%
Home-health care (skilled)	50.0%	13.3%	36.7%	26.7%	0.0%	10.0%	13.3%
Diabetes prevention and/or treatment services	43.3%	26.7%	16.7%	16.7%	0.0%	10.0%	26.7%
Adult day care for the disabled	43.3%	23.3%	20.0%	20.0%	0.0%	0.0%	36.7%
Long-term hospitalization or nursing home care	43.3%	20.0%	23.3%	26.7%	3.3%	6.7%	16.7%
Homemaker or chore services	33.3%	10.0%	23.3%	30.0%	3.3%	10.0%	20.0%
Short-term inpatient treatment for physical illness	26.7%	13.3%	13.3%	40.0%	0.0%	3.3%	26.7%
Family planning	23.3%	13.3%	10.0%	33.3%	0.0%	13.3%	23.3%
Congregate or home delivered meals	20.0%	10.0%	10.0%	36.7%	3.3%	13.3%	26.7%
Services for persons with AIDS	20.0%	6.7%	13.3%	26.7%	3.3%	3.3%	46.7%
<b>Transportation</b>							
Public transportation (for elderly and disabled)	83.3%	50.0%	33.3%	6.7%	0.0%	3.3%	6.7%
Public transportation (for all)	73.3%	40.0%	33.3%	20.0%	0.0%	6.7%	0.0%
<b>Employment</b>							
Appropriate job market (better wages and job diversity)	56.7%	26.7%	30.0%	20.0%	10.0%	10.0%	0.0%
Job training	50.0%	23.3%	26.7%	33.3%	3.3%	6.7%	3.3%
Vocational rehabilitation	43.3%	13.3%	30.0%	36.7%	0.0%	6.7%	10.0%
Job training for the disabled	33.3%	16.7%	16.7%	33.3%	0.0%	6.7%	23.3%
Employee assistance programs	33.3%	3.3%	30.0%	30.0%	0.0%	13.3%	20.0%
Job training using Navajo as the language of instruction	30.0%	6.7%	23.3%	20.0%	10.0%	6.7%	30.0%
Employment placement programs	26.7%	3.3%	23.3%	46.7%	0.0%	13.3%	13.3%
Job training using Spanish as the language of instruction	23.3%	3.3%	20.0%	23.3%	13.3%	6.7%	33.3%
<b>Recreation</b>							
Transportation to youth recreation	63.3%	33.3%	30.0%	30.0%	0.0%	0.0%	6.7%
After school programs for youth	56.7%	23.3%	33.3%	33.3%	0.0%	3.3%	6.7%
Youth recreation services	53.3%	30.0%	23.3%	33.3%	3.3%	3.3%	6.7%
Organized non-sport school activities	53.3%	23.3%	30.0%	16.7%	6.7%	3.3%	16.7%
Adult recreation services	30.0%	16.7%	13.3%	43.3%	13.3%	6.7%	6.7%
<b>Household Violence and Related Issues</b>							
Services for victims of domestic assault (including youth)	56.7%	23.3%	33.3%	13.3%	3.3%	6.7%	16.7%
Services (e.g., counseling) for perpetrators of domestic assault (including youth)	56.7%	20.0%	36.7%	6.7%	0.0%	6.7%	20.0%
Child protective services	53.3%	23.3%	30.0%	20.0%	0.0%	6.7%	16.7%
Adult protective services	50.0%	13.3%	36.7%	16.7%	0.0%	6.7%	23.3%
Abuse prevention training for parents	46.7%	26.7%	20.0%	20.0%	0.0%	10.0%	20.0%
Services for victims of rape	43.3%	16.7%	26.7%	16.7%	3.3%	10.0%	23.3%

## Key Informant Survey Results (continued)

SERVICE NEED	High + Moderate	High Need	Moderate Need	Slight Need	No Need	Need Met	Don't Know
<b>Education</b>							
Lower High School drop-out rate	90.0%	56.7%	33.3%	6.7%	0.0%	0.0%	3.3%
Special programs for "at risk" students	63.3%	23.3%	40.0%	23.3%	6.7%	3.3%	3.3%
Special programs for low achieving students	56.7%	23.3%	33.3%	26.7%	6.7%	3.3%	6.7%
Lack of money for education	53.3%	30.0%	23.3%	26.7%	0.0%	0.0%	16.7%
Literacy training and other educational programs	53.3%	30.0%	23.3%	23.3%	3.3%	3.3%	16.7%
Quality public schools	50.0%	20.0%	30.0%	26.7%	10.0%	3.3%	6.7%
Special programs for gifted students	40.0%	16.7%	23.3%	26.7%	10.0%	6.7%	16.7%
Head Start	36.7%	13.3%	23.3%	26.7%	3.3%	16.7%	16.7%
Local four-year college	33.3%	23.3%	10.0%	40.0%	16.7%	10.0%	0.0%
Art and/or music instruction	33.3%	16.7%	16.7%	33.3%	0.0%	16.7%	16.7%
English language instruction for Spanish speakers	30.0%	10.0%	20.0%	30.0%	10.0%	3.3%	26.7%
Navajo language instruction for Navajo children	26.7%	16.7%	10.0%	20.0%	13.3%	10.0%	30.0%
English language instruction for Navajo speakers	26.7%	10.0%	16.7%	30.0%	10.0%	3.3%	30.0%
<b>Family Support and Mental Health</b>							
Low cost child care	73.3%	50.0%	23.3%	13.3%	0.0%	0.0%	6.7%
Crisis intervention for mental illness	70.0%	33.3%	36.7%	13.3%	0.0%	0.0%	16.7%
Parenting skills training	63.3%	30.0%	33.3%	10.0%	3.3%	6.7%	13.3%
Low cost counseling	60.0%	30.0%	30.0%	20.0%	0.0%	6.7%	10.0%
Family Support and Mental Health	60.0%	30.0%	30.0%	20.0%	0.0%	3.3%	16.7%
Short-term treatment for mental illness	53.3%	30.0%	23.3%	23.3%	0.0%	0.0%	23.3%
Outpatient counseling	53.3%	26.7%	26.7%	20.0%	3.3%	3.3%	16.7%
Child mentoring supports	50.0%	13.3%	36.7%	30.0%	0.0%	10.0%	10.0%
Long-term hospitalization & residential care for mental disorders	46.7%	26.7%	20.0%	10.0%	6.7%	0.0%	36.7%
Safe House for runaways	46.7%	20.0%	26.7%	26.7%	3.3%	3.3%	20.0%
Foster care for children & adolescents	46.7%	16.7%	30.0%	20.0%	3.3%	0.0%	30.0%
Family mentoring supports	46.7%	13.3%	33.3%	36.7%	0.0%	0.0%	16.7%
Caregiver relief for companions of mentally disordered	46.7%	10.0%	36.7%	16.7%	0.0%	0.0%	36.7%
Adult day care (Alzheimer's, DD, MI)	43.3%	23.3%	20.0%	23.3%	3.3%	0.0%	26.7%
Adoption services	33.3%	6.7%	26.7%	10.0%	3.3%	6.7%	43.3%
Friendly visiting or telephone reassurance	26.7%	6.7%	20.0%	23.3%	0.0%	6.7%	40.0%
<b>Public Safety, Legal Services and Consumer Protection</b>							
Gang violence prevention	70.0%	36.7%	33.3%	13.3%	6.7%	6.7%	3.3%
DWI education through judiciary referral/requirement	46.7%	30.0%	16.7%	20.0%	6.7%	20.0%	6.7%
Delinquency prevention or diversion	46.7%	13.3%	33.3%	23.3%	6.7%	6.7%	16.7%
Crime prevention	43.3%	23.3%	20.0%	36.7%	3.3%	10.0%	6.7%
Legal services	43.3%	10.0%	33.3%	30.0%	3.3%	6.7%	16.7%
Budget and credit counseling	36.7%	13.3%	23.3%	43.3%	0.0%	6.7%	13.3%
Consumer protection	23.3%	6.7%	16.7%	36.7%	6.7%	6.7%	23.3%
Tax preparation assistance	23.3%	6.7%	16.7%	36.7%	6.7%	13.3%	20.0%
Juvenile detention facilities	23.3%	3.3%	20.0%	20.0%	20.0%	26.7%	10.0%
Probation or parole services	23.3%	0.0%	23.3%	26.7%	20.0%	23.3%	6.7%
Rescue services	16.7%	0.0%	16.7%	33.3%	3.3%	20.0%	26.7%
Fire or disaster relief	13.3%	6.7%	6.7%	43.3%	16.7%	20.0%	6.7%
Adult detention facilities	13.3%	3.3%	10.0%	30.0%	23.3%	26.7%	6.7%
<b>System-Wide Issues</b>							
Planning and coordination of services	60.0%	26.7%	33.3%	26.7%	3.3%	6.7%	3.3%
Community organizing	53.3%	16.7%	36.7%	30.0%	6.7%	6.7%	3.3%
Information and referral	53.3%	6.7%	46.7%	26.7%	6.7%	6.7%	6.7%
Source: 2008 SJC Needs Assessment							